## **CRO Digital Transformation Update**



As we approach the proposed go live date, we have been re-evaluating the situation and taking on board the concerns of all stakeholders.

Many are still experiencing difficulties brought about by uncertain working arrangements as we continue to live and work with the impacts of COVID-19.

We have therefore decided to postpone go-live until December after the key peak periods have passed.

We feel this is the best way to ensure that when the new system goes live it will seamlessly provide all the benefits to stakeholders and the Office



The revised timetable for December go-live will be published in the coming weeks.